2124857 - FTR: download profile status stays as "New" and upload profile status stays as "Queued"

Version 1 Validity: 30.01.2015 - active

Language English

# **Symptom**

When you try to download or upload a file in SNC, the download profile status stays as New and upload profile status stays as Queued.

### **Environment**

SAP Supply Network Collaboration (SNC) - release independent

# Reproducing the Issue

For downloading a file:

- 1. On SNC WebUI screen, go to Tools > File Transfer > Download Center
- 2. Select an existing profile or create a new one
- 3. Click on Generate Download File

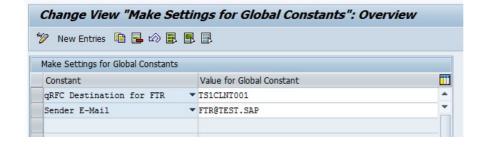
For uploading a file:

- 1. On SNC WebUI screen, go to Tools > File Transfer > Upload Center
- 2. Select an existing profile or create a new one
- 3. Click on **Upload**

#### Resolution

This issue can be caused my misconfigurations in SNC. In order to avoid it, make sure you have the following settings done:

- In Customizing for SNC > Tools > File Transfer > Make Settings for Global Constants, maintain a qRFC destination, looping back to the same SAP system:
  - 1. Create such a destination in SM59
  - 2. Enter this RFC destination to the FTR constants table as a qRFC Destination for FTR



- After trying to download or upload the file, go to SM37 and check if a job has been created for the download/upload. If not, then make sure the following authorizations have been provided to the SNC user:
  - 1. S\_BTCH\_ADM
  - 2. S\_BTCH\_JOB
  - 3. S\_BTCH\_NAM

# **Keywords**

SNC, Supply Network Collaboration, FTR, Tools, File, upload, download, center, RFC, qRFC, constants, destination, new, queued, profile, status, job, file transfer, csv

## **Header Data**

Released On 30.01.2015 18:54:38 Release Status Released to Customer Component SCM-ICH-FTR File Transfer

**Priority** Normal Category Problem

# **Product**

Product	Product Version
SAP Supply Network Collaboration	SAP Supply Network Collaboration 2007
	SAP Supply Network Collaboration 7.0
	SAP enhancement package 1 for SAP Supply Network Collaboration 7
	SAP enhancement package 2 for SAP Supply Network Collaboration 7