



## Symptom

Opening information space based on .unv universe gives the error: "It was not possible to open the information space. Can't initialize the data provider session. (PS 50302). The creation of the data provider session failed."

## Environment

- SAP BusinessObjects Business Intelligence(BI) platform 4.x
- SAP BusinessObjects Explorer 4.x

## Reproducing the Issue

1. Create a new user & assign Full Control rights to this user on the universes as well as connections in Central Management Console.
2. Login to Explorer application with the user & create an information space on efashion.unv.
3. Index the information space from Manage spaces & now try opening the information space. It can be viewed successfully.
4. Now under Applications in Central Management Console, Webi Application>> user security deny the logon to webi right for the test user.
5. Login to Explorer & under manage spaces try indexing.

## Cause

This behavior is by design. For Information space based on .unv, Webi Application rights are needed.

## Resolution

1. Login to Central Management Console.
2. Navigate to **Applications**.
3. Go to **User Security** for **Web Intelligence** Application.
4. Grant the '**Log on to Web Intelligence**' right for the user. Click OK.

## Keywords

Can't initialize the data provider session, PS 50302, creation of the data provider session failed, webi, explorer, info space, right

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## Header Data

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**Release Status** Released to Customer

**Component** BI-BIP-ADM User & server configuration, InfoView refresh, user rights

**Priority** Normal

**Category** Problem

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## Product

Product	Product Version
SAP BusinessObjects Business Intelligence platform	SAP BusinessObjects Business Intelligence platform 4.0
	SAP BusinessObjects Business Intelligence platform 4.1